

## RETURN/EXCHANGE FORM

1. If for any reason you are not completely satisfied with your purchase, please complete this Return/Exchange Form and mail it back to the address below. You will need to include all of the following:

BraBall(s) Receipt or Packing List This Return/Exchange Form

2. Send to:

**Phantastic Innovations, Inc.**

**2131 N COLLINS ST STE 433-346**

**ARLINGTON, TX 76011-2849**

3. \_\_\_\_\_

Your Name

\_\_\_\_\_  
Street Address Apt#

\_\_\_\_\_  
City State and Zip

\_\_\_\_\_  
Phone #

\_\_\_\_\_  
Email Address

\_\_\_\_\_  
Date of Return

4. I would like:

- Replacement/Exchange (1 year warranty from the time of purchase. No exceptions.)
- Refund (If you are returning the BraBall for a refund, it must be in resalable condition and be within 30-45 days from the time of purchase.) Your credit card company will not allow us to issue refund after 60 days. We will only issue a full refund on the product if you've never used the BraBall in the washing machine. Once you've used the product, white stress marks will appear on the blue BraBall. The more you use the product, the more stress marks the BraBall will have. If there are more than 3 white stress marks on the BraBall, we reserve the right to not issue you a refund since the product is no longer in resalabe condition. We do not refund the shipping fees.

5. Where did you buy the BraBall? Please check only one box and include your order ID or order #.

www.amazon.com \_\_\_\_\_

Order ID

www.braballs.com \_\_\_\_\_

Order #

6. How many BraBalls are you returning for a refund or exchange?

\_\_\_\_\_

7. Reason for the return:

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

8. I would like: (You can check more than one box here.)

To be notified of the release of the larger size BraBall fitting my bra cup size \_\_\_\_\_ plus a \$5 discount when I place my order at www.braballs.com.

To be notified of the release of the smaller, more compact size BraBall fitting my bra cup size \_\_\_\_\_ plus a \$5 discount when I place my order at www.braballs.com

9. If you would like us to make a BraBall that fits your particular type and size

bra(s), you can ship your bra along with this return and we will make one for you. Make sure your phone #, address and email will be current when we contact you about your custom made BraBall. You will not be responsible for developmental cost, but only for the product and shipping cost when you place your order at www.braballs.com.